

Surfpoint to operate Internet terminals at Zurich airport

The Zurich Unique Airport company has selected the Swiss firm Surfpoint as its partner for the development, operation and maintenance of its public Internet terminals. Over 20 Internet terminals will therefore come into service at Zurich airport by mid-February 2003. The decision was preceded by a six months period of testing and evaluation by the participating suppliers, with the air passengers as actual users of the service being consulted in the decision-making process. The success for market leader Surfpoint is the result of continuous and sound development work during the past three years and marks a further milestone in the enlargement of the already dense Surfpoint network.

As the largest Swiss airport Unique commissioned the Swiss company Surfpoint with the development, operation and maintenance of all Internet terminals at Zurich airport following the conclusion of an extensive evaluation procedure lasting six months. Surfpoint prevailed against four other, in part international, suppliers to demonstrate that its integrated and overall solution in this sector is both individual and sound. The solution is based on individually developed software, which controls and monitors all elements from the Webcam to the payment module.

The possibility of logging into the Internet and checking e-mails for example at Zurich airport before and after flights is a genuine requirement of air passengers with the growing extension of the Internet medium and should be satisfied.

Of decisive importance for placing the contract, in addition to the specific know-how, was the absolute reliability of the system. Air passengers also particularly prefer the Internet terminals of the Surfpoint company because of their user-friendliness, which provide the same convenience as at home or the workplace.

In the words of Dieter Bosshard, Unique Project Manager, "we want to offer all passengers at Zurich airport reliable and innovative services to help make their journey more pleasant. A suitable partner was therefore sought for the operation and maintenance of the Internet terminals. With Surfpoint we have found a competent partner with whom we can confidently entrust this service".

Air passengers at Zurich airport will therefore be able to benefit from mid-February 2003 from over 20 Internet terminals at various suitable points, in order also to remain in contact with the world while en-route. The number of terminals and locations will be further increased or optimised according to demand.

Surfpoint:

Surfpoint AG originated from LCC Consulting AG and acts as a marketing and distribution organization for Internet terminals. With well over 100 Internet terminals installed complete with software, Surfpoint is the leading supplier of Internet terminals in Switzerland. The reliable operation of public Internet terminals and Internet cafes is ensured in a dependable and user-friendly way thanks to outstanding software and a first-class service from Surfpoint. The required modules can be interlinked easily in this way depending on requirements and location. The modules include hardware such as PCs, payment systems, Internet access, options such as Webcam and printers, as well as the software, which is also marketed separately. The software also controls the payment modules and supports system monitoring and the statistics tool.

Companies such as Migros, Manor, Accor, Autogrill etc. have made Surfpoint the leading partner in Switzerland for simple, reliable and individually configured access to information, databases or the Internet.

LCC Consulting:

The Surfpoint application was developed and implemented by LCC Consulting. LCC Consulting AG has 15 years experience and comprehensive know-how in software engineering.

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